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17 Attorneys for Richard Halavais
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UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA

18 Richard Halavais individually and
 19 on behalf of others similarly situated

20 Plaintiffs,
 21 v.
 22

23 AccountNow, Inc.
 24

25 Defendant.
 26
 27
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Case No: '12CV1921 BEN RBB

CLASS ACTION

Complaint For:

- 1. Violation of the Americans with Disabilities Act**
- 2. Violation of the Unruh Civil Rights Act**
- 3. Violation of California Civil Code § 51.5**
- 4. Unfair Business Practices.**

Jury Trial Demanded

INTRODUCTION

1. This is a nationwide class action complaint brought by Richard Halavais (“Plaintiff”) on behalf of himself and all similarly situated against AccountNow, Inc. for violations of the American with Disabilities Act (“ADA”), violations of the Unruh Civil Rights Act, and unfair business practices.

JURISDICTION AND VENUE

2. This court has original jurisdiction pursuant to 28 U.S.C. § 1331, 28 U.S.C. § 1332, and 28 U.S.C. § 1343 based on the Americans with Disabilities Act (ADA).
 3. The district court has supplemental jurisdiction of Plaintiff's state law claims because they are "so related to claims in the action with the original jurisdiction that they form part of the same case or controversy." 28 U.S.C. § 1337(a).
 4. This action arises out of Defendant's violations of the American with Disabilities Act ("ADA"), violations of the Unruh Civil Rights Act, and unfair business practices.
 5. Because Defendant does business within the State of California, personal jurisdiction is established.
 6. Venue is proper pursuant to 28 U.S.C. § 1331.
 7. Plaintiff resides within California.
 8. At all times relevant, Defendant conducted business within the State of California and the acts complained of occurred within this district.

PARTIES

9. Plaintiff is a natural person who resides in the City of San Diego, State of California.
 10. Defendant, AccountNow, Inc., (“AccountNow”) is located in the City of San Ramon, in the State of California.

- 1 11. At all times relevant herein, Plaintiff had an account with AccountNow.
- 2 12. Defendant does business in California and Plaintiff are informed and believe
- 3 Defendant provide financial and/or banking services throughout the United
- 4 States.
- 5 13. All actions of each defendant herein were ratified and approved by officers,
- 6 directors, and/or the managing agents of every other defendant.

7 **FACTUAL ALLEGATIONS**

- 8 14. On or about May 13, 2002, Plaintiff suffered a stroke and since then has been
- 9 unable to effectively communicate verbally over a telephone line.
- 10 15. Plaintiff has held an account with AccountNow for approximately five (5)
- 11 years.
- 12 16. Plaintiff's disability checks are automatically deposited into his account with
- 13 Defendant by Direct Deposit. Plaintiff has no other source of income or
- 14 financial funding.
- 15 17. On or about May 7, 2012 Plaintiff was admitted to a rehabilitation facility in
- 16 National City, California. He was scheduled to stay at the facility for twenty-
- 17 two (22) days total.
- 18 18. Shortly after being admitted to the rehabilitation facility, Plaintiff noticed that
- 19 his card, issued by Defendant, was going to expire shortly. Plaintiff has
- 20 difficulty receiving replacement cards in the past, so he wanted to contact
- 21 Defendant to verify that he would receive a new card.
- 22 19. On May 21, 2012, Plaintiff contacted Defendant by email at
- 23 CustomerService@accountnow.com, the email listed on Defendant's website,
- 24 to explain that he needed a new card and that he could not communicate by
- 25 phone due to the stroke which left him disabled and unable to effectively
- 26 speak over the telephone. Plaintiff also provided his current address to
- 27 Defendant.

HYDE & SWIGART
San Diego, California

- 1 20. On May 22, 2012, Defendant responded to Plaintiff by email with a generic
- 2 response stating that new cards are automatically sent to the address on file
- 3 and that if Plaintiff needed to change the address, he would have to call a
- 4 customer service representative.
- 5 21. On May 24, 2012 Plaintiff emailed Defendant again to explain that he had
- 6 problems receiving new cards in the past and ended up having to spend extra
- 7 money to have the card sent to him. He continued to explain that he had given
- 8 Defendant his address in prior emails and he could not call to discuss whether
- 9 or not AccountNow had his correct address due to his disability
- 10 22. On May 25, 2012, Defendant emailed Plaintiff another generic email that
- 11 stated that for security purposes, he needed to call a customer service
- 12 representative to discuss any issues, again ignoring Plaintiff's inability to
- 13 speak.
- 14 23. Plaintiff responded the same day, May 25, 2012, to Defendant by again
- 15 explaining that he could not call Defendant's customer service representatives
- 16 due to his disability.
- 17 24. On May 28, 2012 Plaintiff emailed Defendant because he had still not
- 18 received a new card in the mail. In this email, Plaintiff explained the he was
- 19 scheduled to leave his current location (the rehabilitation facility) on June 2,
- 20 2012 and that without a new card, he had no way of paying for anything,
- 21 including food, cab fare, or accommodations.
- 22 25. Without access to his money, Plaintiff could not survive outside of the facility.
- 23 26. On May 30, 2012 Plaintiff received yet another generic email from Defendant
- 24 stating that he needed to call their representatives to discuss the account.
- 25 27. By now it became apparent that Defendant had a systematic pattern of
- 26 discrimination against Plaintiff and those similarly situated.
- 27 28. Plaintiff wrote back on the same day, May 30, 2012, specifically explaining to
- 28 Defendant that they were in violation of the Americans with Disabilities Act

1 and that he would be seeking the aid of an Attorney due to the inability of
2 Defendant to accommodate him.

- 3 29. Plaintiff wrote to Defendant on May 31, 2012 making a last effort to get a
4 card sent to him via overnight mail, so that he would have a valid card with
5 which to access his account on June 1, 2012.
- 6 30. Plaintiff continued to write emails to Defendant on June 4, 2012 and June 5,
7 2012 where he explained that he was incurring cost of approximately \$200 a
8 day due to Defendant's failure to provide him with a replacement card prior to
9 his previous card expiring.
- 10 31. On June 5, 2012, Plaintiff contacted counsel for help in resolving the account
11 issues with Defendant.
- 12 32. On June 7, 2012 Plaintiff's counsel contacted Defendant in an attempt to have
13 a card sent by Defendant to Plaintiff.
- 14 33. Defendant required Plaintiff's counsel to fax a power of attorney and photo
15 identification to their office before discussing the account or simple issue of a
16 replacement card. Further, an Defendant representative stated that once faxed
17 over, it would still take three to five (3-5) days to process the information.
- 18 34. On June 8, 2012, Plaintiff's counsel faxed the requested documentation to
19 Defendant.
- 20 35. On June 11, 2012, Plaintiff's counsel was able to speak with a manager in
21 Defendant's risk management department. This manager was able to easily
22 issue a new card to Plaintiff, but only because Plaintiff's counsel had used a
23 telephone to call Defendant and had the ability to speak orally with said
24 manager.
- 25 36. On June 13, 2012 Plaintiff received the replacement card.
- 26 37. After making necessary arrangements, Plaintiff was able to leave the
27 rehabilitation facility on June 15, 2012 and move into a rest home, where he
28 was planning on staying until the end of the month.

- 1 38. On or about June 23, 2012, Plaintiff attempted to access his account by ATM
2 to withdrawal money in order to purchase medication. However, he was
3 unable to access his account with the PIN number that he had previously used
4 with success. Plaintiff had to wait until a nurse came to visit him and she
5 brought him the necessary medication.
- 6 39. Plaintiff was unable to get to counsel's office until July 5, 2012 where
7 Plaintiff informed counsel that the PIN was not working on the card.
- 8 40. On July 5, 2012, Plaintiff's counsel again called the risk management
9 manager at Defendant to resolve the PIN issue. A new temporary PIN number
10 was set and conveyed to Plaintiff through Plaintiff's counsel, with instructions
11 that Plaintiff should reset his PIN number using Defendant's website to a
12 number of his choosing.
- 13 41. Plaintiff attempted to access the account again with the new temporary PIN
14 given by account now but was unable to get cash from the ATM.
- 15 42. After several attempts, Plaintiff gave up and planned on using the card for
16 credit card type transactions, but then found that even those transactions were
17 now being declined.
- 18 43. Without access to his funds held by Defendant, Plaintiff had no method to pay
19 for even necessities or to contact AccountNow on his own to resolve the
20 issue.
- 21 44. Plaintiff's counsel contacted AccountNow again on July 6, 2012 and was
22 informed by the risk management manager that Plaintiff had attempted to
23 access the account too many times with the wrong PIN and the account had
24 locked for security reasons. The account was unlocked by the AccountNow
25 Manager and Plaintiff through counsel was advised to change PIN.
- 26 45. Plaintiff believes that the Defendant manager knew or should have known
27 that the account was locked when Plaintiff's counsel called regarding the PIN
28 on July 5, 2012.

46. Plaintiff's counsel and Plaintiff made several attempts to change the temporary PIN to a more favorable number. However, each time, Plaintiff and Plaintiff's counsel received notices that the attempt was not successful.

47. Between July 6, 2012 and July 9, 2012 Plaintiff attempted to access the account by ATM, but found that the temporary PIN provided by Defendant was not working.

48. On July 10, 2012 Plaintiff's counsel contacted Defendant again to resolve the issue. Plaintiff's counsel was informed that the PIN change actually did process and that Plaintiff should use the new PIN number.

49. On July 10, 2012 Plaintiff was finally able to access the money deposited into his account, but only after numerous phone calls by Plaintiff's counsel, because Defendant refused to aid Plaintiff by e-mail.

50. Throughout this entire course of events, even after the risk management department was involved and informed of the situation, Defendant did not present any alternative methods of communication by which Plaintiff could have resolved the issues with Defendant.

51. Due to Defendant's actions, Plaintiff has incurred at least \$11,699.00 in costs and extra expense from the Rehabilitation facility where he was unable to leave at the scheduled time because of had no access to his money to pay for food or necessities. Causes of Action

CLASS ACTION ALLEGATIONS

52. Plaintiff seeks to represent the following nationwide class of persons in order to obtain injunctive relief under Federal Rule of Civil Procedure 23(b)(2):

All mute, deaf, speech impaired, and hearing-impaired individuals in the United States who have attempted to access Defendant and as a result were denied access to the enjoyment of goods and services offered by Defendant (“Nationwide Class”)

1 53. Pursuant to Federal Rule of Civil Procedure 23(b)(2) and (b)(3) Plaintiff also
2 seeks to represent the following California class of persons.

3 All mute, deaf, speech impaired, and hearing-impaired
4 individuals in California who have attempted to access
5 Defendant and as a result were denied access to the enjoyment
6 of goods and services offered by Defendant (“California Class”)

7 54. Defendant, its employees and agents are excluded from The Classes.

8 55. Plaintiff does not know the number of members in The Classes, but believes
9 The Classes’ members number in the tens of thousands, if not more. Thus,
10 this matter should be certified as a Class Action to assist in the expeditious
11 litigation of this matter.

12 56. The joinder of The Classes’ members is impractical and the disposition of
13 their claims in the Class action will provide substantial benefits both to the
14 parties and to the court. The Classes can be identified through Defendant’s
15 records.

16 57. There is a well-defined community of interest in the questions of law and fact
17 involved affecting the parties to be represented. The questions of law and fact
18 to The Classes predominate over questions which may affect individual Class,
19 including, but not limited to, the following:

- 20 • Whether Defendant impose requirements that screen out individuals or a
21 class of individuals with a speech or hearing disability from use of their
22 products and services;
- 23 • Whether Defendant failed to make reasonable modifications to their
24 policies that would afford individuals who are mute, deaf, speech
25 impaired or hearing impaired;
- 26 • Whether communicating by email or written correspondence is “readily
27 achievable” as defined by 42 U.S.C. §12181(9); and
- 28 • Whether Defendant’ actions constitute a violation of the ADA.

58. The claims of Plaintiffs are typical of those claims which could be alleged by any member of the Classes and the relief sought is typical of the relief which would be sought by each of the members of the Classes in separate actions.
59. Plaintiff and his counsel will fairly and adequately represent and protect the interests of all members of the Classes. Plaintiff and his counsel are aware of no conflicts with the class that would prevent them from adequately representing the class. Additionally, Plaintiff's counsel is experience in class action litigation.
60. The prosecution of individual actions would create a risk of inconsistent and/or varying adjudications with respect to the individual members of the Classes, establish incompatible standards of conduct for Defendant and result in the impairment of the rights of members of the Classes and disposition of their interests through action to which they were not parties.

COUNT I

(By Plaintiffs individually and on behalf of the Nationwide Class)

VIOLATION OF THE AMERICANS WITH DISABILITIES ACT (ADA)

61. Plaintiff, individually and on behalf of the Classes, hereby repeats, re-alleges, and incorporates by reference, all other paragraphs.
62. Being mute or having trouble speaking qualifies as a disability. 42 U.S.C. §12102.
63. Being deaf or hard of hearing qualifies as a disability. 42 U.S.C. §12102.
64. Defendant is in the business of offering financial goods and services to the public throughout the United States.
65. Pursuant to 42 U.S.C. §12182(a) “no individual shall be discriminated against on the basis of disability in the full and equal enjoyment of goods, services, facilities, privileges, advantages, or accommodations of any place of public accommodation...”

- 1 66. It is discriminatory to deny an individual or a class “the opportunity to
2 participate in or benefit from a good, service, facility, privilege, advantage, or
3 accommodation that is not equal to that afforded to other individuals.” 42
4 U.S.C. §12182(b)(1)(A)(i).
- 5 67. Individuals with disabilities are entitled to goods, services, facilities,
6 privileges, advantages, and accommodations in the most integrated setting
7 that is appropriate to the needs of the individual. 42 U.S.C. §12182(b)(1)(B).
- 8 68. Companies and individuals cannot utilize standards, criteria, or methods of
9 administration that have the effect of discriminating on the basis of a
10 disability or that perpetuate the discrimination of others who are subject to a
11 common administrative control 42 U.S.C. § 12182(b)(1)(D)(i) and (ii).
- 12 69. Discrimination includes imposing requirements that screen out individuals or
13 a class of individuals with a disability; failure to make reasonable
14 modifications that are necessary to afford individuals or a class of individuals
15 an equal opportunity to participate; and failure to take steps that are necessary
16 to ensure individuals with disabilities are not excluded from participation in
17 goods and services.
- 18 70. Defendant established a policy whereby individuals can only communicate
19 with them regarding the goods and services being offered by phone.
- 20 71. Defendant’s policy discriminated against Plaintiff and others who have a
21 speech or hearing impairment because they cannot use the telephone number
22 provided by Defendant to communicate with Defendant. As a result, Plaintiffs
23 and others who are have a speech or hearing impairment are denied full and
24 equal enjoyment in participation in Defendant goods and services.
- 25 72. Defendant had the ability to provide a reasonable accommodation to Plaintiff
26 and others who have a speech or hearing impairment. It is “readily
27 achievable” for Defendant to communicate with Plaintiffs and others who

- 1 have a speech or hearing impairment through email or U.S. Mail. 42 U.S.C. §
2 12181(9).
- 3 73. Defendant was informed that Plaintiff had a speech impairment and required a
4 reasonable accommodation yet Defendant willfully chose not to provide such
5 an accommodation.
- 6 74. Plaintiff and the class seek all relief available under the ADA, including
7 injunctive relief and attorneys fees and costs. 42 U.S.C. § 12188; 42 U.S.C. §
8 2000a-3(b).
- 9 75. Plaintiff and the class seek declaratory relief in the form of a declaration from
10 the Court that Defendant violated the ADA.

11 **COUNT II**

12 (By Plaintiffs individually and on behalf of the California Class)

13 **VIOLATION OF THE UNRUH CIVIL RIGHTS ACT PURSUANT TO CALIFORNIA CIVL**
14 **CODE § 51**

- 15 76. Plaintiff, individually and on behalf of the California Class, hereby repeats,
16 re-alleges, and incorporates by reference, all other paragraphs.
- 17 77. Being mute, deaf, or having a speech or hearing impairment qualifies as a
18 disability under California Government Code § 12926.
- 19 78. All persons in California are free and equal regardless of, among other things,
20 having a disability.
- 21 79. A violation of the right of any person under the ADA is a violation of
22 California Civil Code § 51. Cal. Civ. Code § 51(f).
- 23 80. Defendant violated Plaintiff's and California Class members' rights under the
24 ADA.
- 25 81. Defendant are liable to Plaintiff and the California Class members for up to
26 three times the amount of actual damages but in no case less than \$4,000, and
27 attorneys' fees and costs. Cal. Civ. Code § 52(a).

28 ///

1 82. Plaintiff is entitled to and requests an injunction against Defendant from
2 discriminating against speech or hearing impaired people.

3 **COUNT III**

4 (By Plaintiffs individually and on behalf of the California Class)

5 **VIOLATION OF CALIFORNIA CIVIL CODE § 51.5**

6 83. Plaintiff, individually and on behalf of the California Class, hereby repeats,
7 re-alleges, and incorporates by reference, all other paragraphs.

8 84. The law prohibits any business from discriminating against or refusing to
9 contract with, sell, or trade with any person based on a disability.

10 85. Defendant discriminated against Plaintiff and members of the California Class
11 and refused to contract with, sell, or trade with Plaintiff and members of the
12 class because they have a speech or hearing impairment.

13 86. Defendant are liable to Plaintiff and the California Class members for up to
14 three times the amount of actual damages but in no case less than \$4,000, and
15 attorneys' fees and costs. Cal. Civ. Code § 52.

16 87. Plaintiff is entitled to and requests an injunction against Defendant from
17 discriminating against speech or hearing impaired people.

18 **COUNT IV**

19 (By Plaintiffs individually and on behalf of the California Class)

20 **UNFAIR BUSINESS PRACTICES**

21 88. Plaintiff, individually and on behalf of the California Class, hereby repeats,
22 re-alleges, and incorporates by reference, all other paragraphs.

23 89. The acts complained of herein constitute unfair, unlawful, and fraudulent
24 business practices.

25 90. Plaintiff and members of the California Class suffered monetary loss due to
26 the Defendant failure to comply with the ADA, DPA the Unruh Act, and
27 California Civil Code § 51.5 in that they incurred additional expenses and/or

were charged additional fees and interests because of Defendant discriminatory practices.

91. Defendant retained benefits from Plaintiff and members of the California Class as a result of unfair, unlawful, and fraudulent business practices.

92. Plaintiff and members of the California Class are entitled to restitution for monies paid in connection with Defendant' unfair, unlawful, and fraudulent business practices pursuant to California Business & Professions Code § 17200 et seq. as well as injunctive relief. Plaintiffs and members of the California Class are also entitled to recover attorney's fees and costs pursuant to California Code of Civil Procedure § 1021.5.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against Defendant, and Plaintiff be awarded damages from Defendant, as follows:

As to Count I: Violation of American's with Disability Act (Nationwide Class Only)

- For compensatory damages, interest, costs of suit, and attorney's fees;
 - For injunctive relief;
 - For declaratory relief; and
 - For such other and further relief as the Court deems just and proper.

As to Count II: Violation of the Unruh Civil Rights Act (California Class Only)

- For compensatory damages, interest, costs of suit, and attorney's fees;
 - For the greater of three times the actual damages of \$4,000 for each violation of Civil Code §§ 51 and 51.5;
 - For injunctive relief;
 - For declaratory relief; and
 - For such other and further relief as the Court deems just and proper.

As to Count III: Violation of California Civil Code §51.5 (California Class Only)

- For compensatory damages, interest, costs of suit, and attorney's fees;

- For the greater of three times the actual damages of \$4,000 for each violation of Civil Code §§ 51 and 51.5;
 - For injunctive relief;
 - For declaratory relief; and
 - For such other and further relief as the Court deems just and proper.

As to Count IV: Unfair Business Practices (California Class Only)

- For compensatory damages, interest, costs of suit, and attorney's fees;
 - For such other and further relief as the Court deems just and proper.

93. Pursuant to the seventh amendment to the Constitution of the United States of America, Plaintiff is entitled to, and demands, a trial by jury.

Respectfully submitted,

Hyde & Swigart

Date: 8/2/12

By: /s/ Joshua B. Swigart
Joshua B. Swigart
Attorneys for Plaintiff

HYDE & SWIGART
San Diego, California

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS

Richard Halavais individual and on behalf of others similarly situated

(b) County of Residence of First Listed Plaintiff San Diego, CA
(EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorney's (Firm Name, Address, and Telephone Number)

Hyde & Swigart
411 Camino Del Rio South Suite 301, San Diego, CA 92108

DEFENDANTS

AccountNow, Inc.

County of Residence of First Listed Defendant Contra Costa, CA
(IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.

Attorneys (If Known)

'12CV1921 BEN RBB

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- | | |
|--|---|
| <input type="checkbox"/> 1 U.S. Government Plaintiff | <input checked="" type="checkbox"/> 3 Federal Question
(U.S. Government Not a Party) |
| <input type="checkbox"/> 2 U.S. Government Defendant | <input type="checkbox"/> 4 Diversity
(Indicate Citizenship of Parties in Item III) |

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)
(For Diversity Cases Only)

Citizen of This State	PTF	DEF	Citizen of Another State	PTF	DEF
<input type="checkbox"/> 1	<input type="checkbox"/>	<input type="checkbox"/> 1	<input type="checkbox"/>	<input type="checkbox"/> 4	<input type="checkbox"/> 4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 3	<input type="checkbox"/> 3	<input type="checkbox"/> 5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 6	<input type="checkbox"/> 6	<input type="checkbox"/> 5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Foreign Nation	<input type="checkbox"/>	<input type="checkbox"/>

IV. NATURE OF SUIT (Place an "X" in One Box Only)

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
<input type="checkbox"/> 110 Insurance	PERSONAL INJURY	PERSONAL INJURY	<input type="checkbox"/> 610 Agriculture	<input type="checkbox"/> 400 State Reapportionment
<input type="checkbox"/> 120 Marine	<input type="checkbox"/> 310 Airplane	<input type="checkbox"/> 362 Personal Injury - Med. Malpractice	<input type="checkbox"/> 620 Other Food & Drug	<input type="checkbox"/> 410 Antitrust
<input type="checkbox"/> 130 Miller Act	<input type="checkbox"/> 315 Airplane Product Liability	<input type="checkbox"/> 365 Personal Injury - Product Liability	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881	<input type="checkbox"/> 430 Banks and Banking
<input type="checkbox"/> 140 Negotiable Instrument	<input type="checkbox"/> 320 Assault, Libel & Slander	<input type="checkbox"/> 368 Asbestos Personal Injury Product Liability	<input type="checkbox"/> 630 Liquor Laws	<input type="checkbox"/> 450 Commerce
<input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment	<input type="checkbox"/> 330 Federal Employers' Liability	<input type="checkbox"/> 370 Other Fraud	<input type="checkbox"/> 640 R.R. & Truck	<input type="checkbox"/> 460 Deportation
<input type="checkbox"/> 151 Medicare Act	<input type="checkbox"/> 340 Marine Liability	<input type="checkbox"/> 371 Truth in Lending	<input type="checkbox"/> 650 Airline Regs.	<input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations
<input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excl. Veterans)	<input type="checkbox"/> 345 Marine Product Liability	<input type="checkbox"/> 380 Other Personal Property Damage	<input type="checkbox"/> 660 Occupational Safety/Health	<input type="checkbox"/> 480 Consumer Credit
<input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits	<input type="checkbox"/> 350 Motor Vehicle	<input type="checkbox"/> 385 Property Damage	<input type="checkbox"/> 690 Other	<input type="checkbox"/> 490 Cable/Sat TV
<input type="checkbox"/> 160 Stockholders' Suits	<input type="checkbox"/> 355 Motor Vehicle Product Liability	<input type="checkbox"/> 395 Property Liability	PROPERTY RIGHTS	<input type="checkbox"/> 810 Selective Service
<input type="checkbox"/> 190 Other Contract	<input type="checkbox"/> 360 Other Personal Injury	<input type="checkbox"/> 400 Trademark	<input type="checkbox"/> 820 Copyrights	<input type="checkbox"/> 850 Securities/Commodities/ Exchange
<input type="checkbox"/> 195 Contract Product Liability			<input type="checkbox"/> 830 Patent	<input type="checkbox"/> 875 Customer Challenge
<input type="checkbox"/> 196 Franchise			<input type="checkbox"/> 840 Trademark	<input checked="" type="checkbox"/> 890 Other Statutory Actions
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS	SOCIAL SECURITY	<input type="checkbox"/> 12 USC 3410
<input type="checkbox"/> 210 Land Condemnation	<input type="checkbox"/> 441 Voting	<input type="checkbox"/> 510 Motions to Vacate Sentence	<input type="checkbox"/> 861 HIA (1395ff)	<input type="checkbox"/> 891 Agricultural Acts
<input type="checkbox"/> 220 Foreclosure	<input type="checkbox"/> 442 Employment	Habeas Corpus:	<input type="checkbox"/> 862 Black Lung (923)	<input type="checkbox"/> 892 Economic Stabilization Act
<input type="checkbox"/> 230 Rent Lease & Ejectment	<input type="checkbox"/> 443 Housing/ Accommodations	<input type="checkbox"/> 530 General	<input type="checkbox"/> 863 DIWC/DIW (405(g))	<input type="checkbox"/> 893 Environmental Matters
<input type="checkbox"/> 240 Torts to Land	<input type="checkbox"/> 444 Welfare	<input type="checkbox"/> 535 Death Penalty	<input type="checkbox"/> 864 SSID Title XVI	<input type="checkbox"/> 894 Energy Allocation Act
<input type="checkbox"/> 245 Tort Product Liability	<input type="checkbox"/> 445 Amer. w/Disabilities - Employment	<input type="checkbox"/> 540 Mandamus & Other	<input type="checkbox"/> 865 RSI (405(g))	<input type="checkbox"/> 895 Freedom of Information Act
<input type="checkbox"/> 290 All Other Real Property	<input type="checkbox"/> 446 Amer. w/Disabilities - Other	<input type="checkbox"/> 550 Civil Rights	FEDERAL TAX SUITS	<input type="checkbox"/> 900 Appeal of Fee Determination Under Equal Access to Justice
	<input type="checkbox"/> 440 Other Civil Rights	<input type="checkbox"/> 555 Prison Condition	<input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant)	<input type="checkbox"/> 950 Constitutionality of State Statutes
			<input type="checkbox"/> 871 IRS—Third Party 26 USC 7609	
IMMIGRATION				
		<input type="checkbox"/> 462 Naturalization Application		
		<input type="checkbox"/> 463 Habeas Corpus - Alien Detainee		
		<input type="checkbox"/> 465 Other Immigration Actions		

V. ORIGIN

(Place an "X" in One Box Only)

- | | | | | | | |
|---|---|--|---|--|---|--|
| <input checked="" type="checkbox"/> 1 Original Proceeding | <input type="checkbox"/> 2 Removed from State Court | <input type="checkbox"/> 3 Remanded from Appellate Court | <input type="checkbox"/> 4 Reinstated or Reopened | <input type="checkbox"/> 5 Transferred from another district (specify) | <input type="checkbox"/> 6 Multidistrict Litigation | <input type="checkbox"/> 7 Appeal to District Judge from Magistrate Judgment |
|---|---|--|---|--|---|--|

Cite the U.S. Civil Statute under which you are filing (**Do not cite jurisdictional statutes unless diversity**):
42 U.S.C. § 12102 et seq.

VI. CAUSE OF ACTION

Brief description of cause:
Violation to the Americans with Disabilities Act

VII. REQUESTED IN COMPLAINT:

CHECK IF THIS IS A CLASS ACTION DEMAND \$
UNDER F.R.C.P. 23 5,000,001.00+

CHECK YES only if demanded in complaint:
JURY DEMAND: Yes No

VIII. RELATED CASE(S) IF ANY

(See instructions):

JUDGE

DOCKET NUMBER

DATE

SIGNATURE OF ATTORNEY OF RECORD

08/03/2012

s/Joshua B. Swigart

FOR OFFICE USE ONLY

RECEIPT # _____ AMOUNT _____ APPLYING IFP _____ JUDGE _____ MAG. JUDGE _____

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Reset

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44**Authority For Civil Cover Sheet**

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.

(b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)

(c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".

II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.

IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.

V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553
Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.